

		2013/14 Outturn	2014/15 Target	2014/15 Outturn	Direction of Travel
The % of people who use services and carers who find it easy to find information about support	Bigger is Better	73%	70%	74.5%	▲
The % reduction of those registered on Homepoint	Smaller is Better	4,735	40% (2,841)	81.5% (874)	▲
The % of people using social care who receive (a) self-directed support, and	Bigger is Better	62.1%	85%	86.7%	▲
(b) those receiving direct payments	Bigger is Better	14.9%	40%	19%	▲
Overall satisfaction of people who use services with their care and support	Bigger is Better	65%	70%	66.9%	▲
The number of people on the waiting list for assessment and service	Smaller is Better		<10%		
Average time between care package authorisation to delivery to the service user	Smaller is Better		28 days	10.5 days	▲
The number of households in temporary accommodation	Smaller is Better		55	53	n/a
The number of households in B&B (excluding use as a result of an emergency)	Smaller is Better	0	0	0	◀▶
The number of rough sleepers (as reported to the DCLG)	Smaller is Better	22	15	12	▲
Delayed transfers of care per 100,000 adult population from (a) hospital, and	Smaller is Better	5.8		7.68	▼
(b) those attributable to adult social care	Smaller is Better	2.7	2.7	4.61	▼
Carer reported quality of life	Bigger is Better			7.6	▲
The % of carers who report that they have been included or consulted in discussions about the person they care for	Bigger is Better		75%	71.1%	n/a
The number of referrals to services arising from the breakdown of carer support	Smaller is Better		<10%		
The % of known carers receiving support	Bigger is Better		30%	48%	n/a
The proportion of direct payment services users that have a pre-paid card	Bigger is Better		50%		
The % of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Bigger is Better	83.3%	85%	77%	▼
The % of support plans containing elements of assistive technology	Bigger is Better		50%	31.3%	n/a
The % of people who use services who say that those services have made	Bigger is Better	85.5%	90%	83.9%	▼

		2013/14 Outturn	2014/15 Target	2014/15 Outturn	Direction of Travel
them feel safe and secure					
The % of completed safeguarding referrals where people report that they feel safe	Bigger is Better		80%		
The % of safeguarding investigations which were concluded within 28 days of the decision to investigate	Bigger is Better		80%	33.9%	n/a
The number of homes built for older and vulnerable persons	Bigger is Better				
The number of new affordable homes built and acquired	Bigger is Better		140	159	n/a
The % of DFGs provided within agreed timescales	Bigger is Better	72.6%	85%	75.5%	▲
The % of people aged 18 and over suffering from a long term condition feeling supported to manage their condition	Bigger is Better	66.5%			
The % of avoidable hospital admissions for both adults and children	Bigger is Better				
Permanent admissions to residential and nursing care homes for older people (65 and over), per 100,000 population	Smaller is Better	607.5	503	608.7	▼
Permanent admissions to residential and nursing care homes for younger people (aged 18-64), per 100,000 population	Smaller is Better	20.3	20	14.9	▲
Reduce the alcohol attributable hospital-admissions (directly standardised rate per 100,000 population)	Smaller is Better	544		529.7	▲
Reduce the rates of syphilis (per 100,000 population)	Smaller is Better	8.6 (2013)		5	▲
Reduce the rates of HIV: Late diagnosis: % of newly diagnosed patients whose CD4 count is low enough that they should have already started treatment	Smaller is Better	68.2% (2010-12)			
Reduce the number of conceptions to girls aged under 18 years (rate per 1,000 15-17 year old girls)	Smaller is Better	23.5			
Increase uptake and achieve national target of NHS health checks	Bigger is Better	49%	60%	46.7%	▼